Vero Voting Guide

The Vero Voting Portal

The Vero Voting Portal operates in a web browser. It is not an APP.

Ensure your browser is compatible – Vero Voting supports the latest versions of Chrome, Safari, Firefox, and Edge; Go to whatismybrowser.com if you are unsure.

Access to the Vero Voting Portal

Each Synod member has received an email with a link to the Voting Portal and this User Guide. On opening the email you will be asked to register one time only. You will also have received an SMS link to the Voting Portal. You have the choice whether to access the Voting Portal by email on your laptop or SMS on your phone.

During the session Members of Synod have access to a help desk staffed by a member of the Vero team. If you encounter difficulty connecting or have any issues during the session, please contact support@verovoting.com.au or call 1300 702 898.

How to Login

Click on your unique link as supplied in either the **email or SMS** from Vero Voting and you will be taken directly to the Vero Voting portal in a new browser window. Please DO NOT SHARE THIS LINK as this is your unique link.
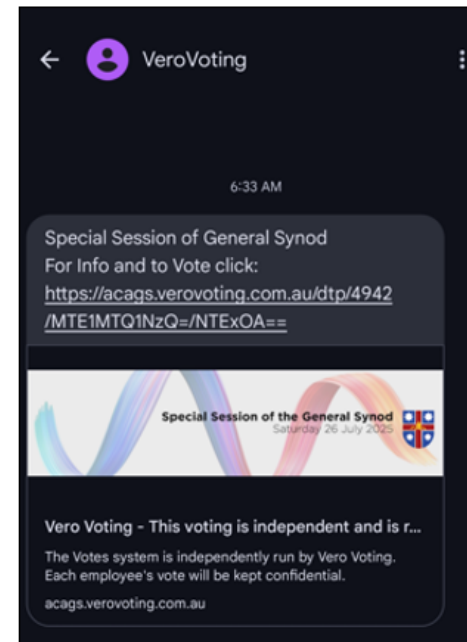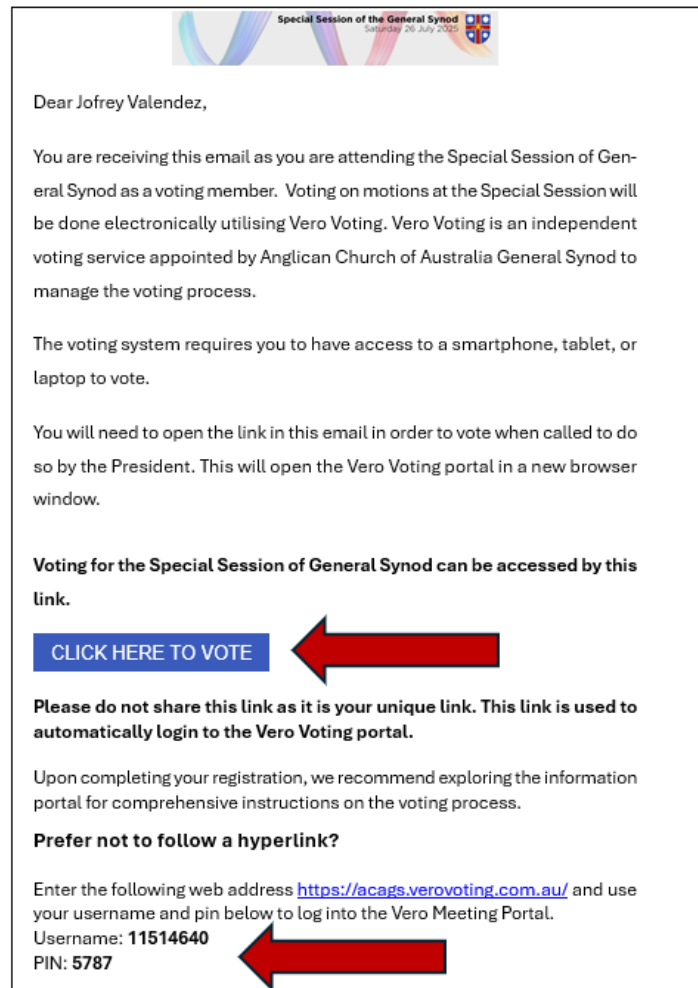
Only one vote can be registered from this link. If you are participating in a group, each member of the group will be required to register their individual vote.

Alternatively, click or enter the following web address https://acags.verovoting.com.au/ and use your unique Username and Password as supplied in the email from Vero Voting.
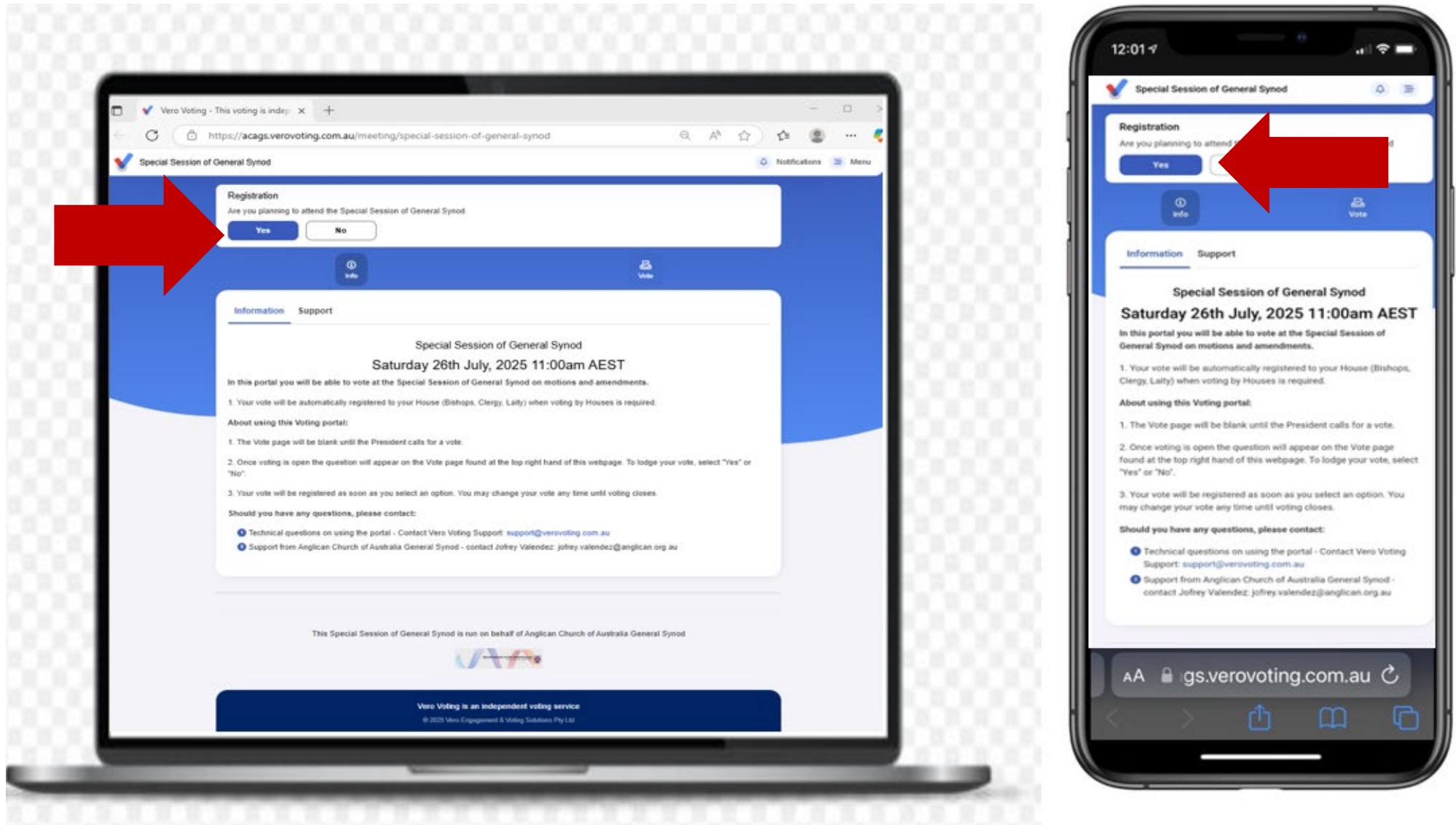
It is recommended that you use **ONE DEVICE** to vote. Please ensure that your device is fully charged and connected to the internet.

The email you receive from Vero Voting should look like the screen shot on the left.

The SMS you receive from Vero Voting should look like the screen shot on the right.
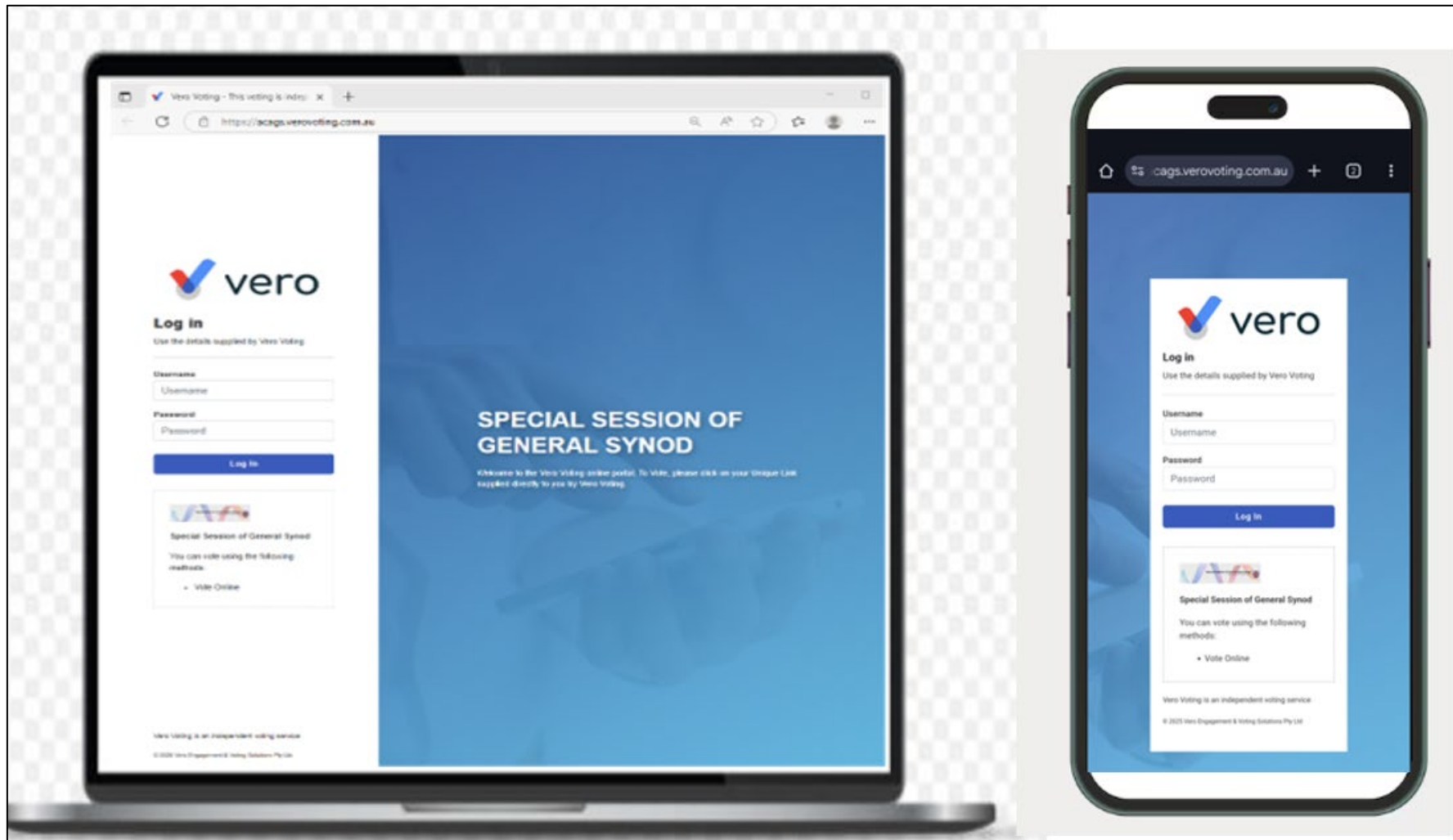
Upon clicking the "**CLICK HERE TO VOTE**" or the **link in the SMS**, you will be directed to the information page. Do not forget to click "Yes" to be registered in Vero Voting.
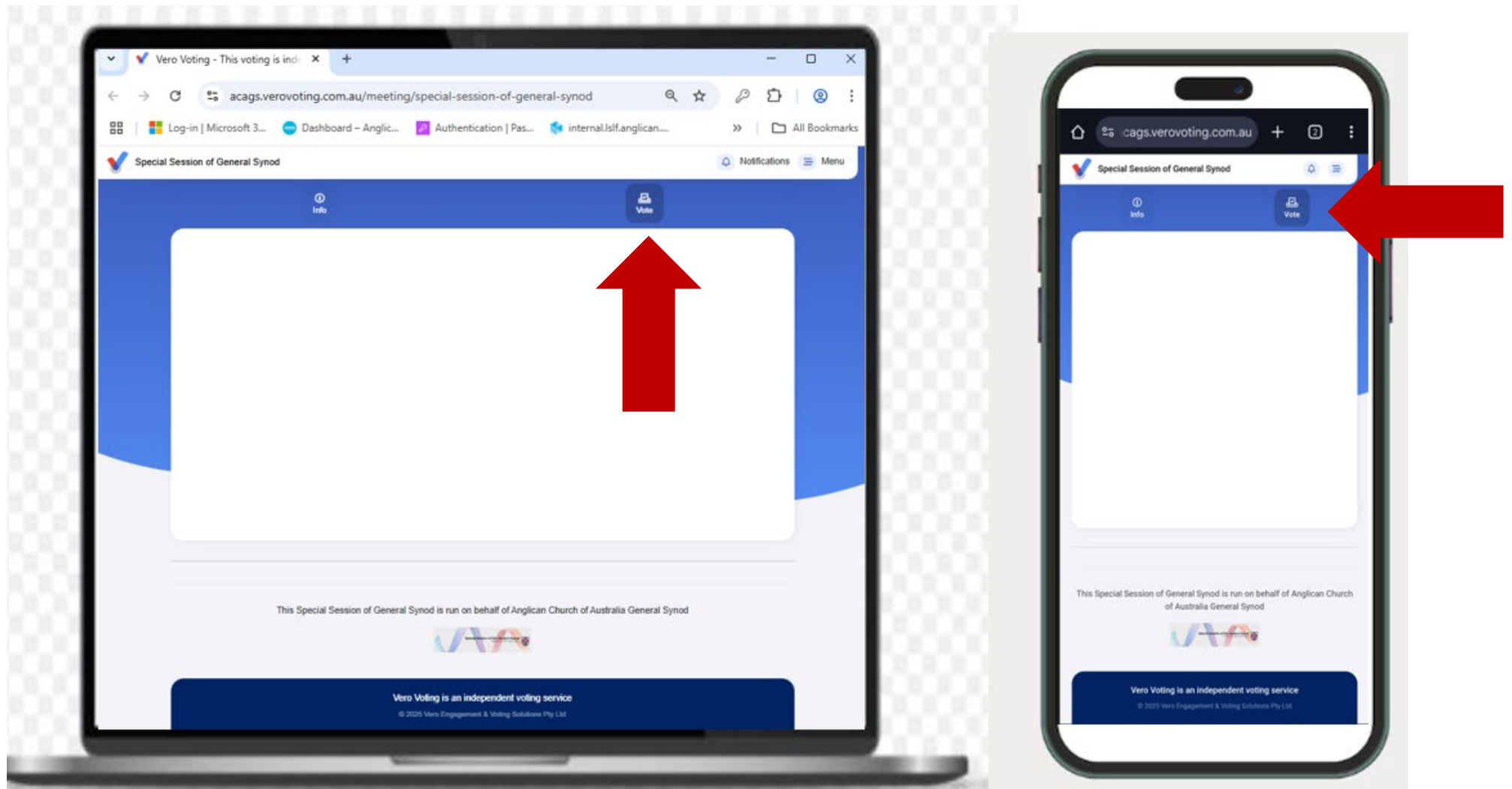

If you do not want to click "CLICK HERE TO VOTE" or the link in the SMS, you can enter the following web address, https://acags.verovoting.com.au/. You will be directed to a log in page.

Use your Username and Password provided to you in the email from Vero Voting. Once logged in, you will be directed to the Information Page.
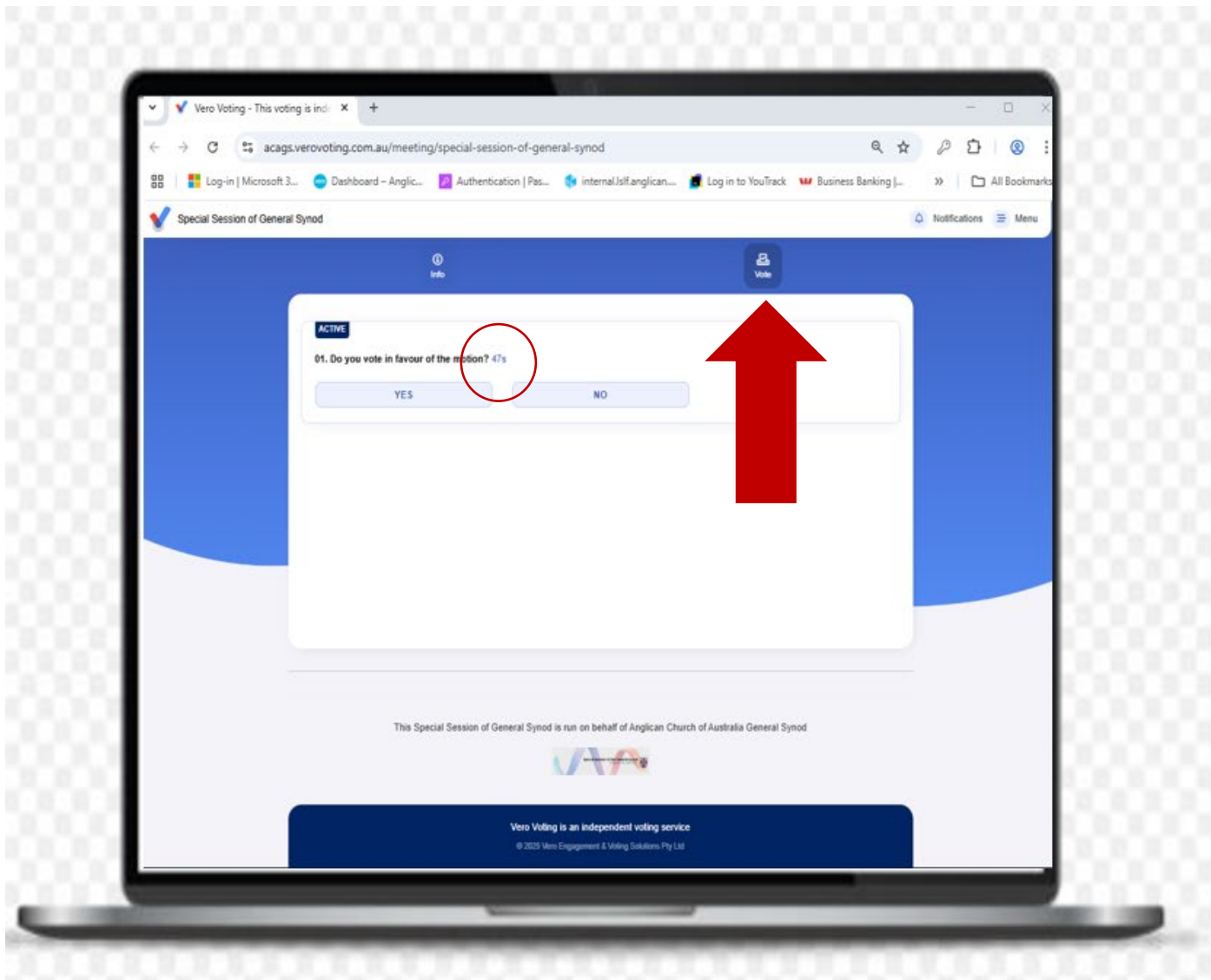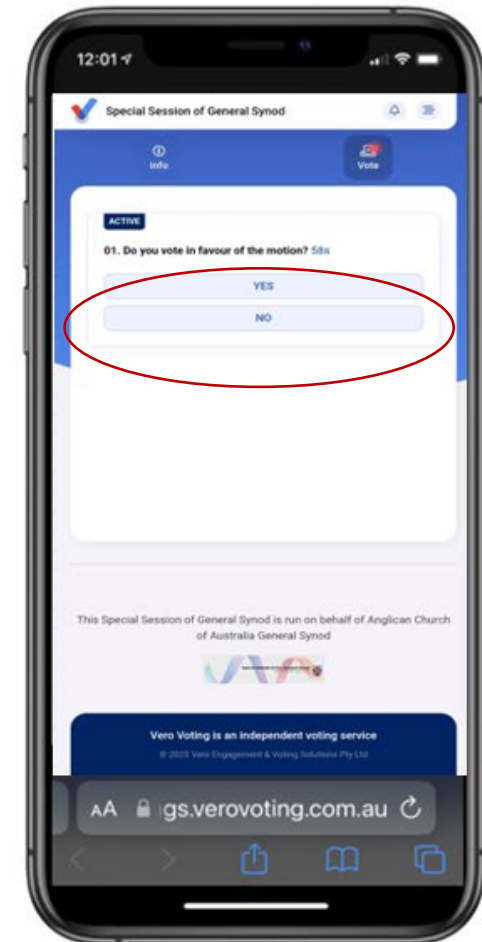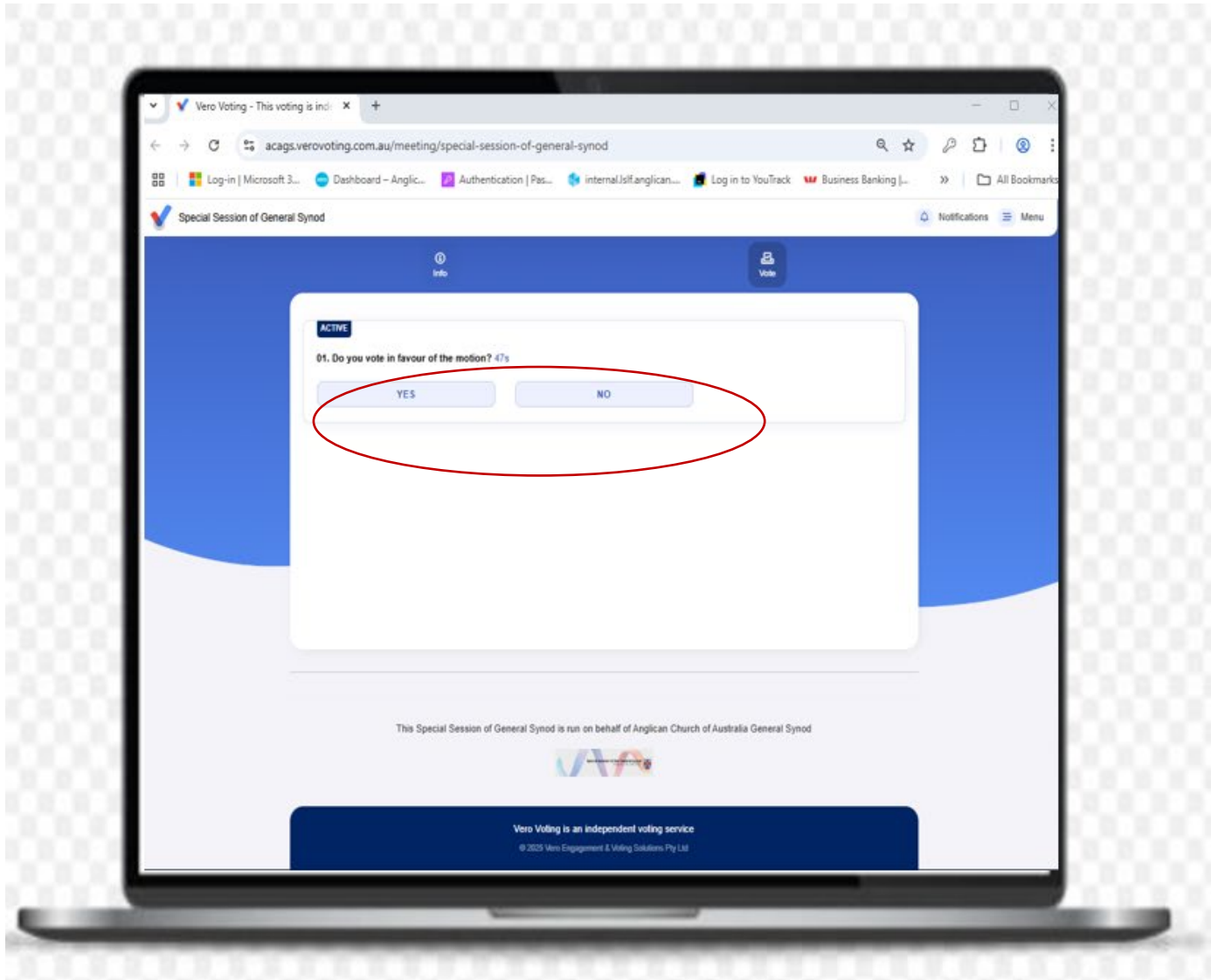

Voting (eligible voting members only)

Click on Vote found on the top right hand of this web page to move to the Vote page. The Vote page will be **BLANK** until the President calls for a vote.
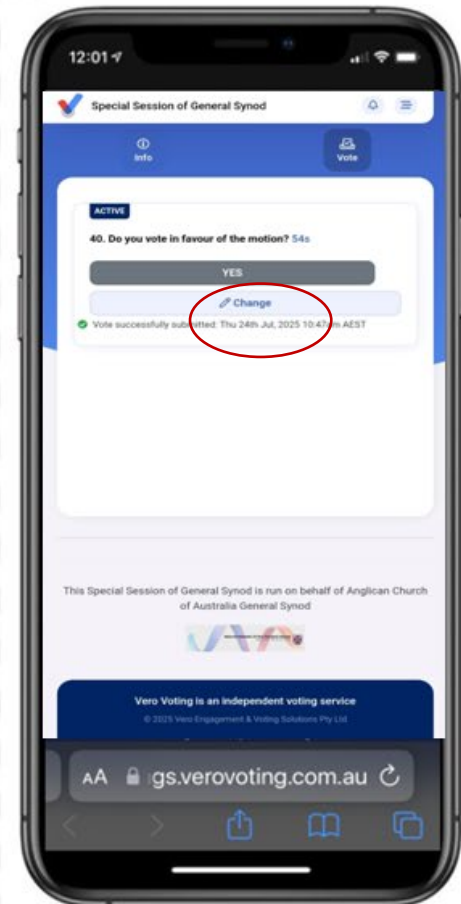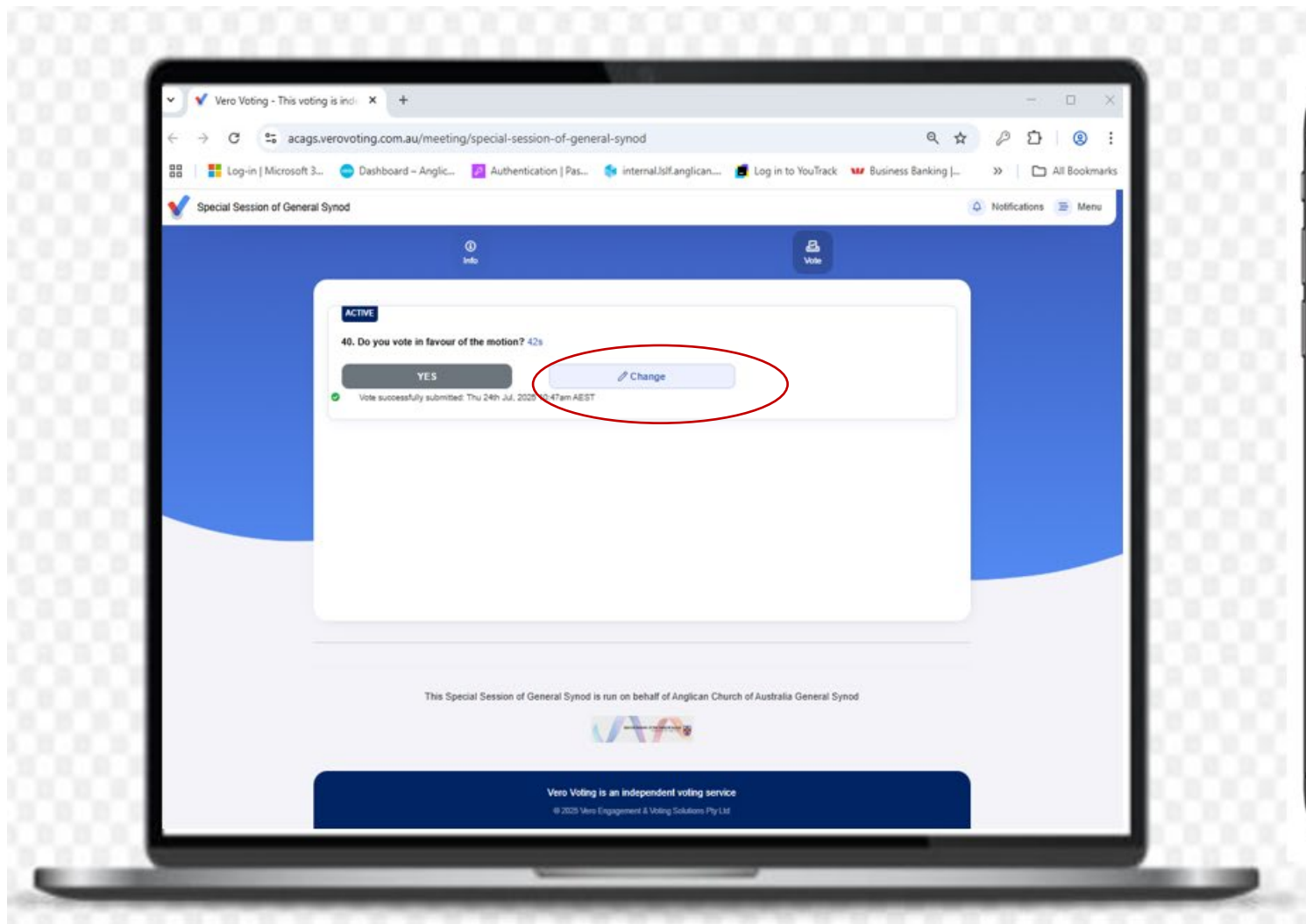
Once voting is **open**, the question will appear on the Vote page. You are given 60 seconds to cast your vote.
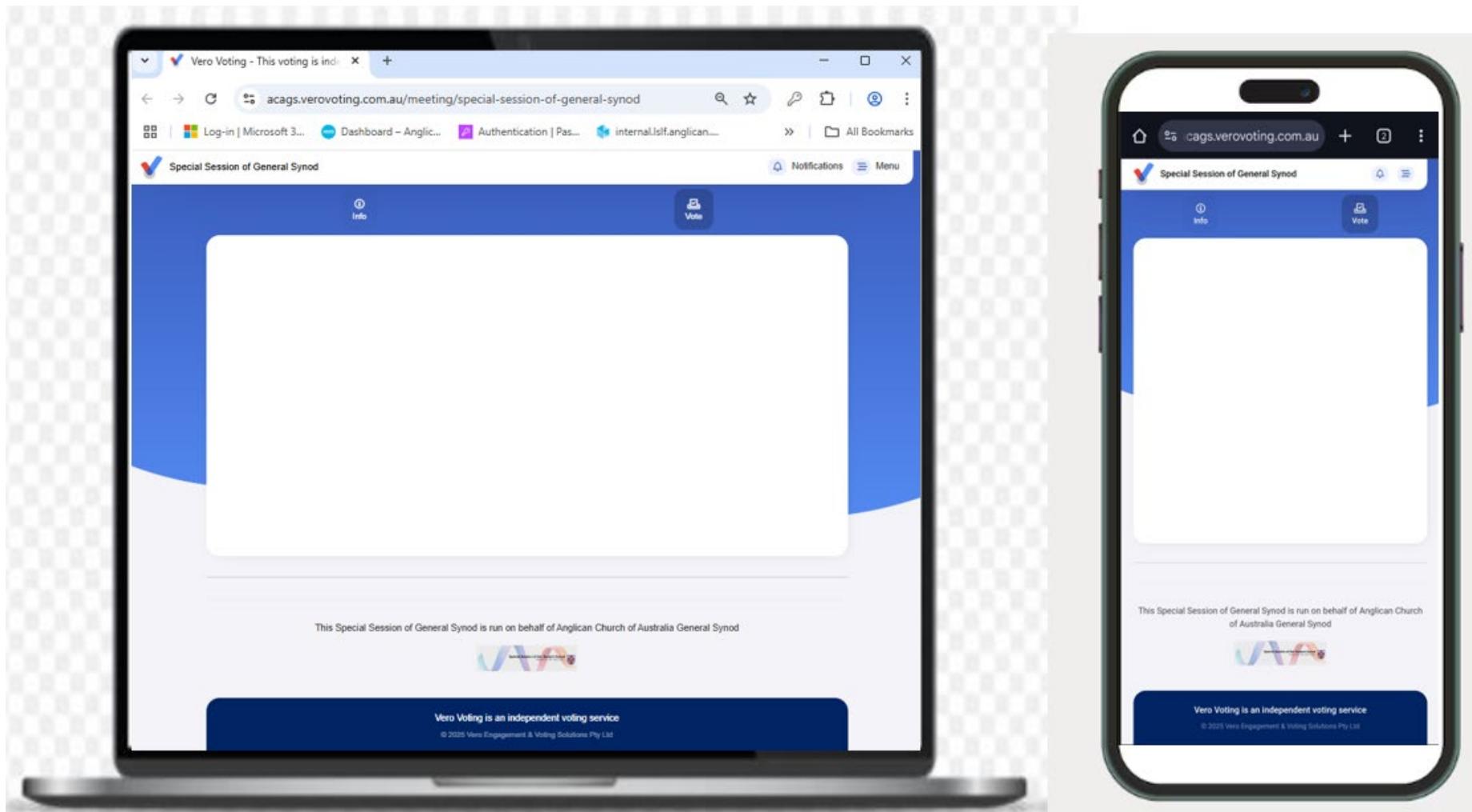
To lodge your vote, select "Yes" or "No".

You may change your vote any time until voting closes by clicking **"Change".** Your vote is logged once the button turns GRAY. You do not need to do anything further; your vote has been counted.
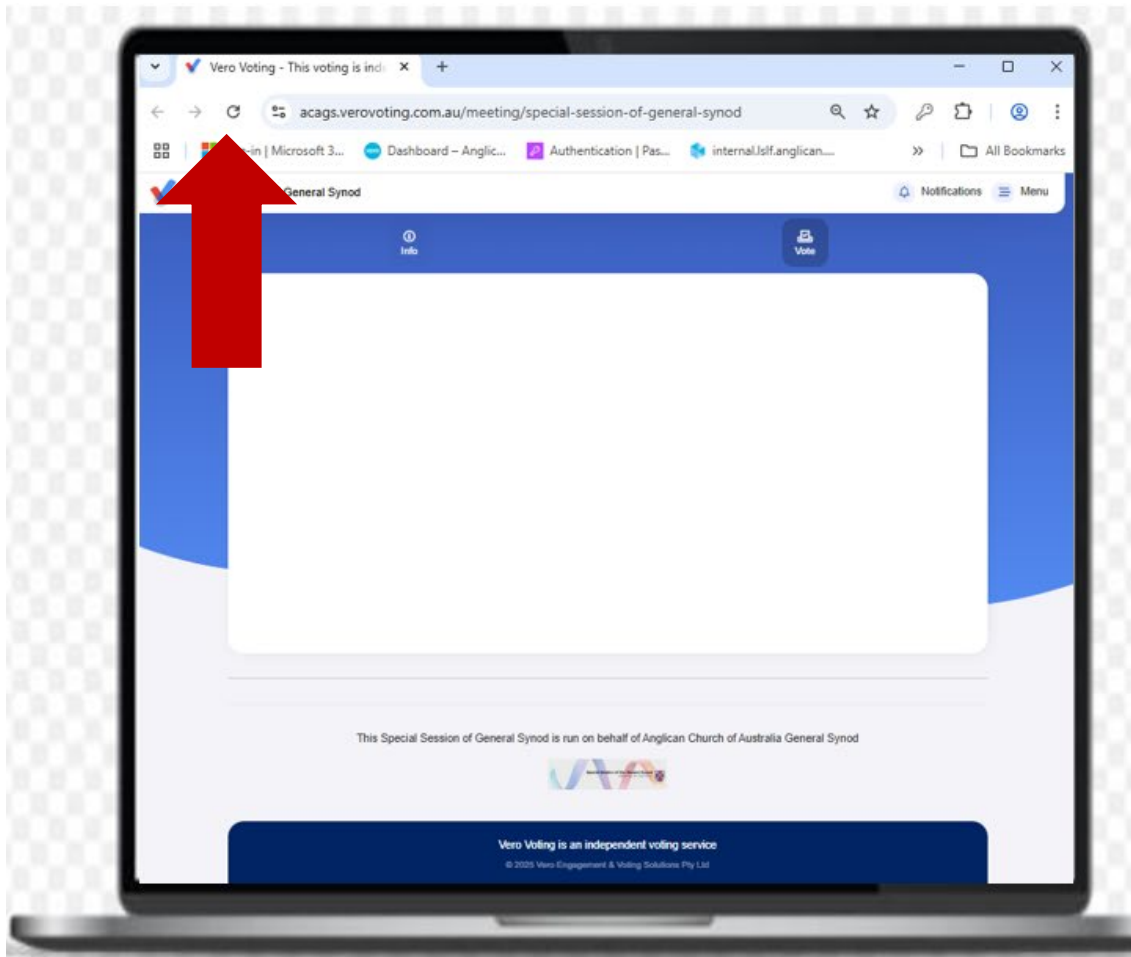
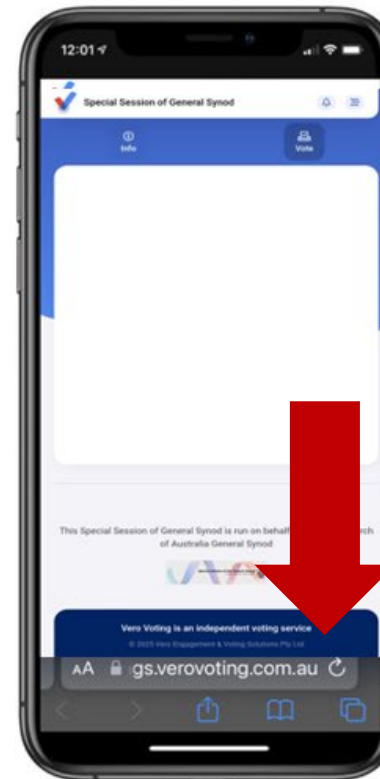Once the voting is closed, the question will disappear from the Vote page.

It is recommended that you leave the browser open so that you are ready for the next vote.

When the next vote opens, please REFRESH webpage by clicking the **REFRESH** button. Or drag your finger downward to refresh the webpage.

iPhone

Android